

Appendix 1

Wirral Plan Environment Theme 2019-20 Quarter 3 Reports



Leisure and cultural opportunities for all

Overview from Lead Cabinet Member

It's great news that Landican Cemetery achieved the Green Flag for the first time this year, recognising the staff and volunteers who work tirelessly to maintain the high standards demanded by the Green Flag Award. This brings Wirral's total to 27 up from 26 last year and we now have more Green Flags than any other local authority in the whole of the North of England.

Birkenhead Park's application for World Heritage Site status is progressing well following the International Council on Monuments and Sites meeting in October.

A total of 475 young people were engaged in the National Citizens Service programme and 80 young people engaged with the Pathfinders project which focused workshops on knife crime, serious crime and the Cells Project who's primary aim is to educate youngsters about how crime effects all it touches, acting as a deterrent & also a conduit to positive progression.

The Macmillan project is now in its final year of funding which ends April 2020. The project is exceeding expectations and targets. Within the first year of the project was targeted to support 250 people affected by cancer on the Wirral but has in fact managed to support over 700 in the first year and achieved its 2-year target within 8 months. The project has also been shortlisted for a National Macmillan Excellence award.

Culture Strategy

Wirral's Borough of Culture has been a phenomenal year, celebrating an abundance of local talent and creativity and also bringing in fantastic, internationally - renowned artists to showcase Wirral locally, regionally, nationally and on a global scale in some cases.

In Quarter 3 we saw a series of events as part of our Constellations theme bringing our year as Borough of Culture to a close. Joanie Lemercier's incredible light show at West Kirby, Luke Jerram's Museum of the Moon at Birkenhead Town Hall and River of Light fireworks by Illuminos at New Brighton. These events have provided people with opportunities to participate in world-class arts and perhaps inspired future generations of artists.

I am really proud of all that we have achieved across 2019 and I would like to take this opportunity to thank the Culture and Visitor Economy Team, the wider Council workforce as well as our amazing volunteers and the Wirral creative community for their incredible involvement in the year and our key strategic partners, stakeholders and funders coming together to ensure the year has been such a success.

During our year we have encouraged others to explore the importance of arts, culture and creativity in our lives. Both Wirral's Public Health Annual Report and Wirral's Youth Parliament focused on Culture, both recognising the huge physical and mental health benefits that participating in the arts can bring to people of all ages. It is essential now that we take away the feedback we have received and build this into a strong legacy plan for our borough to ensure that culture and arts are recognised for their importance and that more opportunities are created and are accessible to all.

As we look forward to delivering our council plan priorities we will continue to build on our successes and evaluations in 2019 to work with local creatives across 2020 and beyond to deliver another exciting, innovative and dynamic arts and culture programme and work closely with our regeneration teams and our key partners to help shape the future of development plans across Wirral – in particular around our exciting creative economy work . Keep an eye out for details of our 2020 programme which will be launched in February.

Wirral Plan Indicator	Indicator	Wirral Plan Start	Benchmark Data	Year End 2018-19	2019-20 Q1	2019-20 Q2	2019-20 Q3	2019-20 Q4	Year End 2019-20	Trend (See Key)	Comment
Increase the number of events in Wirral's parks, beaches and open spaces	Quarterly Higher is better	300 (2014-15)		378 (Q4 2018-19)	170 (Q1 2019-20)	371 (Q2 2019-20)	414 (Q3 2019-20)			Better	43 events were held in Wirral's Parks, Beaches and Open Spaces in Q3 2019-20, which is 13 more than during the same quarter last year (30). 414 events have now been held this year, 87 more than the 327 at this point last year.
Increase the number of people who regularly use the boroughs parks and open spaces	Annual Higher is better	67% (Oct 2015)		66% (2018-19)						n/a	The percentage of Wirral Residents who say they use the boroughs parks and green spaces at least once a month decreased slightly from 67% reported in the previous survey in 2016 but not enough to be deemed as statistically significant.
Percentage of physically active adults	Annual Higher is better		England: 66.3% (2017-18) North West: 64.7% (2017-18)	67.5% (2016-17)					62.1% (2017-18)	Worse	The percentage of physically active adults has worsened since last year from 67.5% (2017-17) to 62.1% (2017-18). This indicator has replaced "Adult (14+) Participation in sport (at least once per week)". A new indicator was required as the source data for the superseded physical activity indicators has been discontinued.

Supporting Measure	Indicator	Wirral Plan Start	Benchmark Data	Year End 2018-19	2019-20 Q1	2019-20 Q2	2019-20 Q3	2019-20 Q4	Year End 2019-20	Trend (See Key)	Comment
Increase the number of national quality awards for Wirral's parks, coastal sites and open spaces: Green Flags	Annual Higher is better	22 (2015-16)		32 (2018-19)					33 (2019-20)	Better	Wirral has now received 33 national quality awards, 1 more than the start of the year and 11 more than the start of the plan. These include 27 Green Flag Awards, Country Park Accreditation for Wirral Country Park, 2 Charters for the Bereaved – Silver Award for Burials, Gold Award for Cremations at Landican and the APSE (Association of Public Sector Excellence) Best Service Team for Cemeteries and Crematorium, and a Best Performer Award for Parks, Open Spaces and Horticulture at the 2018 National APSE Awards.
Utilisation of outdoor space for exercise / health reasons	Annual Higher is better	20.7% (2013-14)	England: 17.9% (Mar 15-Feb 16) North West: 17.5% (Mar 15-Feb 16)	23.4% (Mar 15-Feb 16)						n/a	Utilisation of outdoor space for exercise / health reasons continues to improve on the baseline figure from the start of the plan and is also performing considerably better than North West and nationally despite decreasing since the previous period. It's worth noting that there is a time lag for this data which comes from the Public Health Outcomes Framework. The data released in quarter 1 was for March 2015 to February 2016. Also, the data comes from a relatively small sample size (less than 100) which may not give an accurate representation of overall activity in Wirral. This measure should therefore be viewed alongside other data for an overall picture of progress.
Increase the number of residents who say they regularly volunteer / support community groups in Wirral	Annual Higher is better	26% (Oct 2015)		24% (Dec 2017)						n/a	The percentage of Wirral Residents who say they volunteer at least once a month has decreased from 26% reported in the previous survey in 2016. The volunteering includes having given unpaid help either by taking part in or supporting any group, club or organisation (e.g. helping to run an activity/event, coaching, counselling, raising money, admin help).

Wirral residents live healthier lives

Overview from Lead Cabinet Member

The number of people helped to lose weight has increased by 39 people in Q3 2019-20 (1535) compared to 1496 helped in the same period last year. It's clear to note that an increase in the number of people eating healthily in Wirral should reduce the prevalence of excess weight and obesity which is a key contributor to premature mortality and avoidable ill health.

Smoking prevalence in adults has seen a huge improvement (12% in 2018) from the start of the plan (17.2%). Wirral has improved faster than both the North West and rest of England. Focus this year continues to target smoking in pregnancy with Wirral University Teaching Hospital's (WUTH) High Risk Midwife now delivering smoking cessation advice at the time of scan and enhanced training in smoking cessation is being delivered as a rolling programme by ABL (Wirral Stop Smoking Service) to all midwives. WUTH also procedures in consultation with maternity staff which outlines the need for all women to have Carbon Monoxide monitoring at every antenatal appointment, with 24 women helped to stop smoking within this reporting period.

Excess weight in adults has improved to 62.5% in 2017-18 from 63.3% in 2016-17. Local providers are using national campaigns for example, Change4Life and Start4Life for 0-19 service and adult weight management services.

The development and commitment to the Local Government Declaration on Healthy Weight for Wirral continues to progress, with three workshops held in November and December 2019, engaging local stakeholders in collaborative discussions about healthy weight. A full report will be presented at the May Healthier Lives meeting.

Mobilisation of kiosks offering free blood pressure checks at community settings to support C&M Happy Hearts initiative is proving a success. This is part of the effectiveness of the "Raising public awareness & increasing personal responsibility" strand of the Wirral Blood Pressure Action Plan, with 256 people having used the kiosk within a 2 month period.

Wirral Plan Indicator	Indicator	Wirral Plan Start	Benchmark Data	Year End 2018-19	2019-20 Q1	2019-20 Q2	2019-20 Q3	2019-20 Q4	Year End 2019-20	Trend (See Key)	Comment
Admission episodes for alcohol related conditions	Annual Lower is better	853.0 (2013-14)	England: 632.0 (2017-18) North West: 700.0 (2017-18)	859.0 (2017-18)						n/a	There is a 12 month time lag on validated data being released. This data from the Public Health Outcomes Framework relates to 2017-18. Performance has improved year on year since 2015-16 (901). Wirral's Alcohol Strategy sets out an action plan for continuing to reduce alcohol consumption to improve public health outcomes.
Smoking prevalence in adults (age 18 and over) in Wirral	Annual Lower is better	17.2% (2014)	England: 14.4% (2018) North West: 14.7% (2018)	15.9% (2017)					12.0% (2018)	Better	Smoking prevalence in adults improved to 12% in 2018, reducing from 15.9% in 2017 and from 17.2% at the start of the plan. The improvement in Wirral from 2017 to 2018 is better than both the North West and National benchmarks and smoking prevalence in Wirral (12%) is now lower (better) than both across the North West (14.7%) and England (14.4%).
Excess weight in adults	Annual Lower is better	66.2% (2012-14)	England: 62.0% (2017-18) North West: 64.3% (2017-18)	63.3% (2016-17)					62.5% (2017-18)	Better	Excess weight in adults has improved to 63.3% in 2017-18 from 63.3% in 2016-17. The latest figure is slightly above the start of the plan (66.2%) but is reducing (improving) despite the North West (64.3%) and National (62%) benchmarks both increasing (worsening).

Supporting Measure	Indicator	Wirral Plan Start	Benchmark Data	Year End 2018-19	2019-20 Q1	2019-20 Q2	2019-20 Q3	2019-20 Q4	Year End 2019-20	Trend (See Key)	Comment
Smoking status at time of delivery	Annual Lower is better	13.9% (2014-15)	England: 10.8% (2017-18) North of England: 13.4% (2017-18)	13.5% (2017-18)					13.9% (2018-19)	Worse	Smoking at time of delivery has worsened from 13.5% in 2017-18 to 13.9% in 2018-19 and is higher than the Northwest and National Average.
Number of smokers helped to stop smoking	Quarterly Higher is better	(n/a)		3,009 (2018-19)	742 (Q1 2019-20)	1470 (Q2 2019-20)				Worse	Our commissioned service helped 1 less people engage in the process of stopping smoking in Q2 2019-20 (1470) when compared to same period last year (1471). There is a 6 week follow up period which delays the provision of this data therefore the data is reported a quarter behind.
Number of smokers still quit at 4 weeks	Quarterly Higher is better	(n/a)		1,523 (2018-19)	342 (Q1 2019-20)	703 (Q2 2019-20)				Worse	15 less people have continued to stop smoking 4 weeks after deciding to quit by Q2 2019-20 (703) when compared to the same period last year (718). There is a 6 week follow up period which delays the provision of this data therefore the data is reported a quarter behind.
Number of pregnant women helped to stop smoking	Quarterly Higher is better	(n/a)		53 (2018-19)	12 (Q1 2019-20)	24 (Q2 2019-20)				Worse	24 pregnant women were helped to stop smoking by Q2 2019-20. This is 5 less than the 29 helped in the same period last year. There is a week follow up period which delays the provision of this data therefore the data is reported a quarter behind.
Number of people helped to lose weight	Quarterly Higher is better	(n/a)		2,044 (2018-19)	419 (Q1 2019-20)	981 (Q2 2019-20)	1535 (Q3 2019-20)			Better	39 more people were helped to lose weight by Q3 2019-20 (1535) compared to 1496 helped in the same period last year. An increase in the number of people eating healthily in Wirral should reduce the prevalence of excess weight and obesity which is a key contributor to premature mortality and avoidable ill health.
Successful completion of drug treatment - opiate users	Quarterly Higher is better	(n/a)	England: 6.7% (Jul 18 - Jun 19)	5.7% (Apr 18 - Mar 19)	5.7% (Apr 18 - Mar 19)	5.9% (Jul 18 - Jun 19)				Better	5.9% of opiate users successfully completed their drug treatment from April 2018 to March 2019 compared with 5.7% from April 2018 to March 2019 and 6.1% during the same period last year. The National Average for July 2018 - June 2019 was 6.7%. The Q3 figures are unavailable at time of reporting due to the National Drug Treatment Monitoring System being down.
Successful completion of drug treatment - non-opiate users	Quarterly Higher is better	(n/a)	England: 37.8% (Jun 18 - Jul 19)	58.4% (Apr 18 - Mar 19)	58.4% (Apr 18 - Mar 19)	54.0% (Jul 18 - Jun 19)				Worse	54% of non-opiate users successfully completed their drug treatment from July 2018 - June 2019, down from 58.4% from April 2018 to March 2019 and 59% from the same period last year. Wirral is performing much better than the National average (37.1%). The Q3 figures are unavailable at time of reporting due to the National Drug Treatment Monitoring System being down.
Successful completion of alcohol treatment	Quarterly Higher is better	(n/a)	England: 39.0% (Jul 18 - Jun 19)	39.1% (Apr 18 - Mar 19)	39.1% (Apr 18 - Mar 19)	39.4% (Jul 18 - Jun 19)				Better	39.4% of people successfully completed their alcohol treatment from July 2018 to June 2019. This is an improvement from both 39.1% from April 2018 to March 2019 and 38.3% from the same period last year. Wirral is performing better than the National average (38.97%). The Q3 figures are unavailable at time of reporting due to the National Drug Treatment Monitoring System being down.

Community services are joined up and accessible

Overview from Lead Cabinet Member

Wirral Together continues to progress with the development of the priority deals for health and well-being, environment, economy and children and families.

This quarter we have increased volunteering through online portal sign-ups. Wirral Partnership have developed working relationships with the following to promote volunteering to their services users; Spider Project, Elevate EBP, Wirral Change, Wirral Mencap, Pluss, Involve Northwest, Sale Sharks, CAP Jobs, YouthFed, Households into Work, Cheshire & Wirral Partnership, etc.

Wirral Plan Indicator	Indicator	Wirral Plan Start	Benchmark Data	Year End 2018-19	2019-20 Q1	2019-20 Q2	2019-20 Q3	2019-20 Q4	Year End 2019-20	Trend (See Key)	Comment
Increase the number of residents who say they regularly volunteer / support community groups in Wirral	Annual Higher is better	26% (Nov 2015)		24% (Dec 2017)						n/a	

Good quality housing that meets the needs of residents

Overview from Lead Cabinet Member

Good quality housing that meets the needs of residents has three key indicators to achieve in the Wirral Plan as follows:

- 3,500 new homes will be built (reported annually). The cumulative figure to end of 2018/19 has been confirmed as 2550. During quarters 1 - 3 of 2019/20 a further 197 new conformed affordable homes have been built which gives an overall new homes figure of 2,747 to the end of quarter 3 (this does not take into account any new market homes completed as this information is only available annually);
- Bring 1,250 empty properties back into use (reported quarterly). The cumulative total to the end of quarter 3 of 2019/20 is 1382.
- Improve 2,250 private sector properties (reported annually). The cumulative figure to end of 2018/19 is 2,220.

Supporting Measures: The above indicators also have a number of supporting measures in place. Two of these measures are reported annually however two are reported on a quarterly basis:

- The number of home adaptations completed is above target for quarter 3 at 2208 measures (quarter 2 target was 1914);
- 313 preventions were achieved for the quarter (no targets have been set due to the introduction of the Homelessness Reduction Act 2018. This has introduced new processes and procedures and requires the length of time to work with clients increased to 56 days (double previous requirements)).

Key Priorities: Progress has been made regarding key priorities during quarter two of 2019/20 and the detailed actions which support them. The following is an overview of these key priorities.

Priority 1: Building more homes in Wirral to meet our economic growth ambitions: All five actions under this priority are green including:

- Quarter 3 saw the completion of 52 affordable homes, bringing the cumulative total to 567 (which include 291 Help to Buy units which is a government funded scheme aimed at helping first time buyers and home movers buy homes). It is expected that activity will continue to accelerate between now and the end of this Homes England funding programme, as Registered Provider can continue to bid for funding from the programme for new schemes identified for delivery. A total of 506 homes which consist of affordable rent, shared ownership and rent to buy units are currently under construction and there are a further 524 units of this type programmed to commence during the remainder of 2019/20.

• Regulation 18 Local Plan to be reported to Cabinet and Council on 13th January 2020 and if approved, public consultation will commence on 27th January 2020. The final version of the Plan is anticipated to be completed in July 2020 and then will be submitted for independent examination in November 2020.

Priority 2: Improving the quality of Wirral's housing offer for our residents

All five actions under this priority are green, including:

- In quarter 3, the Council and Energy Projects Plus (EPP) worked together to promote the Warm Home Discount to around 6,000 households on low income in areas of high fuel poverty via a mailshot. As well as promoting the availability of the £140 discount off electricity bills, energy efficiency advice was provided to those households that telephoned EPP's Save Energy Advice Line in response to the letter. 1,268 calls were handled, resulting in 859 successful applications for the Warm Home Discount, saving households a total of £120,260. 202 calls were enquiries about other energy-related issues, ranging from requests for assistance for boilers to billing issues.
- Cabinet agreed on 22nd July 2019 to consult on re-designating a scheme in the four areas which were introduced in 2015 as well as extending into two further areas. Consultation began on 5th August and ended on 14th October. Detailed analysis of the consultation responses is underway and the outcome of this used to inform the future of the proposed scheme with a view to present back to Cabinet in February 2020.
- New enforcement powers (Civil Penalties and Rent Repayment Orders) are in place following Cabinet approval of Housing Enforcement Policy Statement and policies on 22nd July 2019. First successful Rent Repayment Order (RRO) confirmed in Q2 which will result in an income of £988. Other RROs are ongoing, potentially generating in excess of £10,000.

Priority 3: Meeting the needs of our most vulnerable people to enable them to live independently

Of the seven actions under this priority, all but one are green, indicating they are on target to be delivered on time, including:

- The Homelessness Review has been completed. A draft Homelessness and Rough Sleeping Strategy has been produced which will be published for consultation between 7th and 29th January 2020. The finalised strategy is to be presented at Cabinet on 23rd March 2020 for approval.
- Liverpool City Region Housing First Test and Learn pilot commenced 1st July 2019 and represents a significant change to how homelessness is responded to. So far, 23 referrals have been made to Housing First from the Wirral area. The December 2019 update provided by the Combined Authority confirmed that of these 23 referrals: 3 people have been housed; 1 person has submitted a property application and is awaiting an offer of accommodation; 5 people are engaged with support and were being actively assisted to submit a property application; 3 people are involved with other support services but receive regular encouragement to engage with the Housing First Service. Of the remaining 11 clients referred into the service, 10 were assessed as not being eligible or unsuitable for Housing First Service; and unfortunately one client died. The current service is now at capacity however a process of recruiting a further 16 officers to respond to the level of demand is underway and we are working closely with the Combined authority to determine how future referrals will be made into the service.
- An action plan for Wirral has been developed which responds to Liverpool City region Action Plan, Controlling Migration Fund priorities and local priorities in Wirral for Refugees, Asylum Seekers and Vulnerable Migrants. A small grants programme targeting two of the key themes (Employment and Social Bridges and bonds) within the action plan was opened in September 2019 for organisations to bid for up to two years funding for projects which responded to the appropriate themes identified. A total of eight projects have now been commissioned to respond to these themes. Refugee Action were successful in their bid for funding under the Employment theme and Wirral Multicultural Organisation, Wirral Change, The Callister Trust, Bee Wirral and The Reader were successful in their bid for funding under the Social Bridges and Bonds theme.

One action under this priority is indicated amber (off track but action being taken to deliver on time) which is the action to work with Registered and private companies to deliver 300 additional Extra Care homes:

- The action to work with Registered Providers and private companies to deliver 300 additional Extra care homes has also been identified as amber. Six schemes are either completed or currently onsite, providing a total of 179 units of extra care by the end of 2019/20. The remaining three identified schemes (total of 257 units) are currently at detailed design stage or have been or are due to be submitted for a planning decision and should be fully completed (subject to planning approval) by the end of 2021/22. We will therefore be delivering over the original target of 300 units however timescales will not be met due to the impact of the significant delay on the Government decision regarding funding for Extra Care schemes as part of its review of funding for supported housing schemes.

Wirral Plan Indicator	Indicator	Wirral Plan Start	Benchmark Data	Year End 2018-19	2019-20 Q1	2019-20 Q2	2019-20 Q3	2019-20 Q4	Year End 2019-20	Trend (See Key)	Comment
3,500 new homes will be built by 2020	Annual Higher is better	(n/a)		2,550 (2018-19)						n/a	
Improve 2,250 private sector properties	Annual Higher is better	(n/a)		2,220 (2016-19)						n/a	
Bring 1,250 empty properties back into use	Quarterly Higher is better	(n/a)		1,252 (Dec 2015-Mar 2019)	Green Actual: 1,249 Target: 1,186 (2019-20 Q1)	Green Actual: 1,315 Target: 1,207 (2019-20 Q2)	Blue Actual: 1,382 Target: 1,228 (2019-20 Q3)			Better	Q3 target exceeded in Q1. Cumulative target as of the end of Q3 now exceeds overall target of 1250 (achieved 1382).

Supporting Measure	Indicator	Wirral Plan Start	Benchmark Data	Year End 2018-19	2019-20 Q1	2019-20 Q2	2019-20 Q3	2019-20 Q4	Year End 2019-20	Trend (See Key)	Comment
Complete compliance inspections for all homes requiring a license	Annual Higher is better	(n/a)		1,009 (2015-19)						n/a	
An increase in the percentage of people over 50 living in appropriate housing, that meets their needs	Annual Higher is better	52.3% (Oct 2015)		52.3% (2018-19)						n/a	
Number of home adaptations completed	Quarterly Higher is better	2,257 (2014-15)		2,732 (Apr 2018 - Mar 2019)	Blue Actual: 702 Target: 638 (Apr-Jun 2019-20)	Blue Actual: 1,403 Target: 1,276 (Apr-Sep 2019-20)	Blue Actual: 2,208 Target: 1,914 (Apr-Dec 2019-20)			Better	Achieved 805 for Q3 which makes the cumulative 2208 which is above the target for the quarter of 1914
Reduce homelessness through prevention	Quarterly Higher is better	707 (2014-15)		1,154 (Apr 2018 - Mar 2019)	Blue Actual: 328 (Apr-Jun 2019-20)	Blue Actual: 664 (Apr-Sep 2019-20)	Blue Actual: 977 (Apr-Dec 2019-20)			Better	Achieved 313 in Q3 which makes a total of 977 preventions achieved to date. This year's data will inform future target setting.

Wirral's neighbourhoods are safe

Overview from Lead Cabinet Member

As we move into the final quarter of the Wirral Plan it is encouraging that reports of Anti-Social Behaviour (ASB) continue to fall. This endorses the 'Safer Wirral Hub' approach which serves to coordinate and focus those organisations that have an influence upon crime levels, along with the traditional statutory agencies and more importantly the communities themselves.

Recorded crime is lower than last year. We have seen reductions in most crime types, including vehicle crime, burglary, criminal damage and stalking/harassment. Violence that causes an injury has remained steady. Only violence without injury has increased.

Merseyside has established a Violent Crime Reduction Unit and Wirral has representatives embedded within. We are also developing our own Violent Crime Reduction strategy working with partner agencies on activities and programmes to prevent children falling into the world of violent crime.

Safer Wirral Hub ran a StaySafe operation on 30th November as part of Op Banger for Mischief Night with officers from the ASB team, youth outreach and community patrol working alongside local community police officers / PCSO's to engage young people.

Wirral Together Arson Awareness Days were held during October in Eastham and November in Woodchurch. 66 Home Fire safety checks were carried out, 209 properties were leafleted. Police spoke to residents and provided reassurance to the community over on-going ASB which has involved the Youth Hub.

Wirral Plan Indicator	Indicator	Wirral Plan Start	Benchmark Data	Year End 2018-19	2019-20 Q1	2019-20 Q2	2019-20 Q3	2019-20 Q4	Year End 2019-20	Trend (See Key)	Comment
Reports of anti-social behaviour (ASB) to Merseyside Police	Quarterly Lower is better	11,837 (2014-15)		6,029 (2018-19)	1,409 (Apr-Jun 2019)	2,852 (Apr-Sept 2019)	4,194 (Apr-Dec 2019)			Better	Reported anti-social behaviour has decreased by 743 (15%) compared to the same period last year. There were 592 anti-social use of motorcycles / scramblers incidents, a decrease of 227 (27.7%) incidents.
Proportion of residents who state they feel safe when outside in their local area (daytime)	Annual Higher is better	88% (Oct 2015)		90% (2017)						n/a	Date for next survey to be announced.
Proportion of residents who state they feel safe when outside in their local area (After Dark)	Annual Higher is better	55% (Oct 2015)		51% (2017)						n/a	Date for next survey to be announced.
Number of crimes recorded by the police	Quarterly Lower is better	19,061 (2014-15)	Ranking within 15 Most Similar Community Safety Partnership Groups: 3 (Jan-Dec 2019)	25,510 (2018-19)	6,109 (2019-20 Q1)	12,707 (Apr-Sept 2019)	18,713 (Apr-Dec 2019)			Better	Recorded crime fell by 738 crimes (3.7%) compared to the same period last year. Burglary, Vehicle Crime and Criminal Damage all reduced. Violence without injury increased.

Supporting Measure	Indicator	Wirral Plan Start	Benchmark Data	Year End 2018-19	2019-20 Q1	2019-20 Q2	2019-20 Q3	2019-20 Q4	Year End 2019-20	Trend (See Key)	Comment
First-time entrants to the youth justice system (10-17 year olds, as a rate per 100,000 of the local general population)	Quarterly Lower is better	380 (Apr 2014 - Mar 2015)	Merseyside YOT (Police Crime Commissioner area): 324 (Apr 2017-Mar 2018)		265 (2019-20 Q1)					Worse	An update to Re-offending statistics from the previous YOT Data Summary is not included in this report as the Ministry of Justice(MoJ) has cancelled the latest publication whilst Police National Computer (PNC) updates are carried out. An update to FTE statistics from the previous YDS has not been included as the MoJ did not include this data in the Criminal Justice Statistics (year ending June 2019) whilst PNC updates are carried out. It is anticipated that data will resume from next quarter.
Violence that causes an injury to an individual victim (not including homicide) recorded by the Police	Quarterly Lower is better	1,982 (2014-15)	Ranking within 15 Most Similar Community Safety Partnership Groups: 5 (Jan-Dec 2019)	2,825 (2018-19)	728 (2019-20 Q1)	1,464 (Apr-Sept 2019)	2,178 (Apr-Dec 2019)			Worse	Violence that causes an injury increased by 3 crimes (0.1%) compared to the same period last year..
Percentage of Youth Re-Offending (age 10-17 years)	Quarterly Lower is better	51.4% (Jul 2012-Jun 2013)	England: 41.6% (Oct 2015- Sep 2016) Merseyside YOT (Police Crime Commissioner area): 46.2% (Oct 2015- Sep 2016)		40.5% (Jul 2016 - Jun 2017)	40.8% (Oct 2016 - Sep 2017)				Worse	An update to Re-offending statistics from the previous YOT Data Summary is not included in this report as the Ministry of Justice(MoJ) has cancelled the latest publication whilst Police National Computer (PNC) updates are carried out. An update to FTE statistics from the previous YDS has not been included as the MoJ did not include this data in the Criminal Justice Statistics (year ending June 2019) whilst PNC updates are carried out. It is anticipated that data will resume from next quarter.

Attractive local environment for Wirral residents

Overview from Lead Cabinet Member

During this third quarter, we have consolidated the Climate Emergency Plan and work has begun on delivering the actions. We are now going into the final quarter for delivery of the Wirral Plan and Attractive Local Environment Pledge, therefore it's important that we review and reflect on the outcomes of the past five years and see signs of behaviour change in terms of the way residents act within their local environment and people taking more responsibility.

During the final quarter we will focus on:

- Delivering the LWYL volunteer training package.
- Expanding the Tikspac boards.

Wirral Plan Indicator	Indicator	Wirral Plan Start	Benchmark Data	Year End 2018-19	2019-20 Q1	2019-20 Q2	2019-20 Q3	2019-20 Q4	Year End 2019-20	Trend (See Key)	Comment
Maintain local environmental quality (LEQ) via the street cleansing of litter, detritus, graffiti. (Main Gateways and Retail Areas)	Quarterly Higher is better	97.5% (2014-15)		98.4% (2018-19)	Blue Actual: 98.8% Target: 93.5% (2019-20 Q1)	Blue Actual: 97.8% Target: 93.5% (2019-20 Q2)	Blue Actual: 98.9% Target: 93.5% (2019-20 Q3)			Better	Street cleansing performance has improved again, following the work that was carried out between the Council and the contractor to make improvements.
Achieve 50% kerbside recycling of domestic waste by 2020.	Quarterly Higher is better	36.30% (2014-15)		32.50% (2018-19 YE)	Amber Actual: 35.20% Target: 36.00% (2019-20 Q1)	Amber Actual: 35.50% Target: 36.50% (2019-20 Q2)				Better	Reported a quarter behind due to data availability and reporting to Waste Data Flow. The recycling rate in Qtr 2 was higher than the same quarter last year (33.5%). Merseyside Recycling and Waste Authority has been running the Recycle Right campaign since late 2018 and this has been promoted by Wirral Council. The campaign aims to improve knowledge of what can and can't be put into the recycling bins in Merseyside. This, in conjunction with rising national and global awareness of waste, is starting to lead to positive changes and increases in recycling. Garden Waste composting was also up compared to last year - likely due to the weather being more favourable for growing.
Supporting Measure	Indicator	Wirral Plan Start	Benchmark Data	Year End 2018-19	2019-20 Q1	2019-20 Q2	2019-20 Q3	2019-20 Q4	Year End 2019-20	Trend (See Key)	Comment
Reduce the overall collected general waste (non-recycling) per household	Quarterly Lower is better	502.15 (2014-15)		538.33 (YE 2018-19)	136.73 (2018-19 Q1)	135.70 (2019-20 Q2)				Better	The total residual (non-recycled) waste per household was higher this quarter, compared with the same period last year, however the cumulative is still lower than the same point last year. This may be due to increased publicity regarding waste free shopping, single use plastics and packaging.
Increase level of school recycling	Annual Higher is better	35.00% (2014-15)		49.00% (2018-19)						Better	Reported annually. Year end 2018-19 slightly higher than the previous year; 49% school recycling compared 48% previously..
Increase the number of garden waste subscribers	Quarterly Higher is better	(n/a)		39,966 (2018-19)	34,523 (Apr-June 2019)	38,924 (Apr-Sept 2019)	39,296 (Apr-Dec 2019)			Worse	Three more subscribers compared with the same point last year. A £20 subscription offer was launched on the 13th Dec and this led to an increase in the number of subscribers in December.
Using targeted communications, increase kerbside (green and grey bin) recycling rate for the ten lowest performing rounds to at least 25%	Quarterly Higher is better	(n/a)		21.36% (2018-19)	21.42% (2019-20 Q1)	28.95% (2019-20 Q2)				Better	Reported a quarter behind due to data availability. The recycling rate in the worst performing rounds continues to increase, following the introduction of the Recycle Right communication campaign. Summer is usually the highest quarter for recycling.

Report Key

Trend - Performance is shown as Better, Same or Worse compared with the last reporting period except for: Increase the number of events in Wirral's parks, beaches and open spaces, Number of smokers helped to stop smoking, Number of smokers still quit at 4 weeks, Number of pregnant women helped to stop smoking, Number of people helped to lose weight, Bring 1,250 empty properties brought back into use, Reduce homelessness through prevention, Reports of ASB to Merseyside Police, Number of crimes recorded by the police, Violence that causes an injury to an individual victim (not including homicide) recorded by the Police, Kerbside Recycling, Littering FPN, Dog Fouling FPN, Household Waste and Garden Waste and recycling lowest performing rounds, which are compared with same period the previous year.

Target - Where targets apply, these are shown as either Blue, Green, Amber, Red based on the agreed tolerance range for individual measures.

Action - These are shown as either:

- Green (on track to deliver on time)
- Amber (off track but action being taken to deliver on time)
- Red (off track and won't deliver on time)